



June 15, 2020

Dear Valued Customer,

I am writing to inform you that Hillrom will discontinue all service, repair and parts associated with our Welch Allyn® 1500 Patient Monitor, Propaq® CS Monitor and Propaq® Encore Monitor on September 30, 2020. The last date to obtain an RMA is September 1, 2020.

If you are looking for a replacement device, the [Welch Allyn® Connex® Vital Signs Monitor](#) or the [Welch Allyn Connex Spot Monitor](#) offer similar features and added benefits including:

- Easy-to-use color touchscreen displays
- SureBP® technology, capable of a 15-second BP determination
- Built-in SureTemp® Plus predictive technology
- Braun ThermoScan® PRO 6000 Ear Thermometer
- Choice of market-leading pulse oximetry options
- Additional continuous monitoring parameters include:
  - 3- or 5-lead ECG
  - End Tidal CO<sub>2</sub> (EtCO<sub>2</sub>)
  - Respiration Rate
- Simple EMR connectivity options including WiFi®, ethernet and Bluetooth®

To obtain more information about these products from Hillrom or to create a transition plan for your facility, please contact your local sales representative.

Should you have any questions regarding this notice please contact Hillrom customer care at 1-800-535-6663 or your local representative. We appreciate your understanding in this matter and will continue to help you provide the best possible patient care.

Sincerely,

A handwritten signature in blue ink that reads 'Tiffany Moon'.

Tiffany Moon  
Global Marketing Product Manager  
Patient Monitoring  
Hillrom