



June 8, 2020

Dear Valued Customer,

I am writing to inform you that effective immediately, Hillrom will discontinue manufacture and sales of the Welch Allyn® Spot Vital Signs® Device (4200 series) in the United States and Canada. This concludes the production and sales of the Welch Allyn Spot Vital Signs Device globally.

Hillrom is committed to providing service and support for the Welch Allyn Spot Vital Signs Device for a period up to five years or as long as parts and components are available.

If you are looking for a replacement device, Hillrom recently released the [Welch Allyn® Spot Vital Signs® 4400 Device](#). Our new device offers a digital, consolidated way to capture your patient's vitals with a simple touchscreen display. Features include:

- SureBP® technology can provide BP in only 15 seconds
- BP averaging to help ensure accurate hypertension detection and diagnosis
- SureTemp® Plus Oral / Axillary Thermometry
- Option for Nonin® SpO₂ technology
- 7" color touchscreen for a simplified workflow
- Options for documenting patient observations (i.e. Respiration Rate, BMI)
- EMR connectivity to help minimize documentation errors
- 8-hour Lithium ion battery to maximize time before recharging

To obtain more information about the [Welch Allyn Spot Vital Signs 4400 Device](#) from Hillrom or to create a transition plan for your facility, please contact your local sales representative.

Should you have any questions regarding this notice, please contact Hillrom customer care at 1-800-535-6663 or your local representative. We appreciate your understanding in this matter and will continue to help you provide the best possible patient care.

Sincerely,

A handwritten signature in blue ink that reads 'Tiffany Moon'.

Tiffany Moon
Global Marketing Product Manager
Patient Monitoring
Hillrom